

Central Darling Shire Council

Position Vacant

Customer Service Manager

Job Information

Are you an accomplished leader who is ready to start or further develop their career in local government?

As a senior member of the Leadership Team, this role is both 'hands on' and strategic.

You will be responsible for leading a small diverse team located throughout the Shire in delivering a broad portfolio which includes:

- Customer Service
- ICT and Records Management
- Wilcannia and Ivanhoe Post Offices
- Community Information
- Employee Housing
- Caravan Park bookings

Further Information

Applications Close 4pm on Wednesday 29 January 2025

This is your unique opportunity to use your critical thinking, innovation, strategic planning and operational excellence skills in leading a team to deliver sound customer experience both internally and externally.

Along with your previous experience in a similar role, you will be able to utilise your strong leadership, innovation, collaboration, interpersonal and organisational skills.

A satisfactory National Police Clearance and NSW Working with Children Check is essential.

The next steps

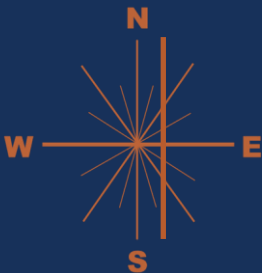
For a confidential discussion or further information on the position, please contact **Greg Hill, General Manager on 0429 915 904**

How to apply

All applications are to be forwarded to the **Human Resource Officer: hr@centraldarwin.nsw.gov.au** by no later than the above closing date.

Benefits

- Permanent
- 70-hour / 9 day fortnight
- **Salary based on experience, qualifications and knowledge**
- Superannuation
- Award allowances
- Subsidised housing
- Council vehicle - Limited Private Use
- 15 days personal/sick leave
- Flexible working arrangements



*To learn more, visit our
Careers at Council page*

<https://www.centraldarwin.nsw.gov.au>

